

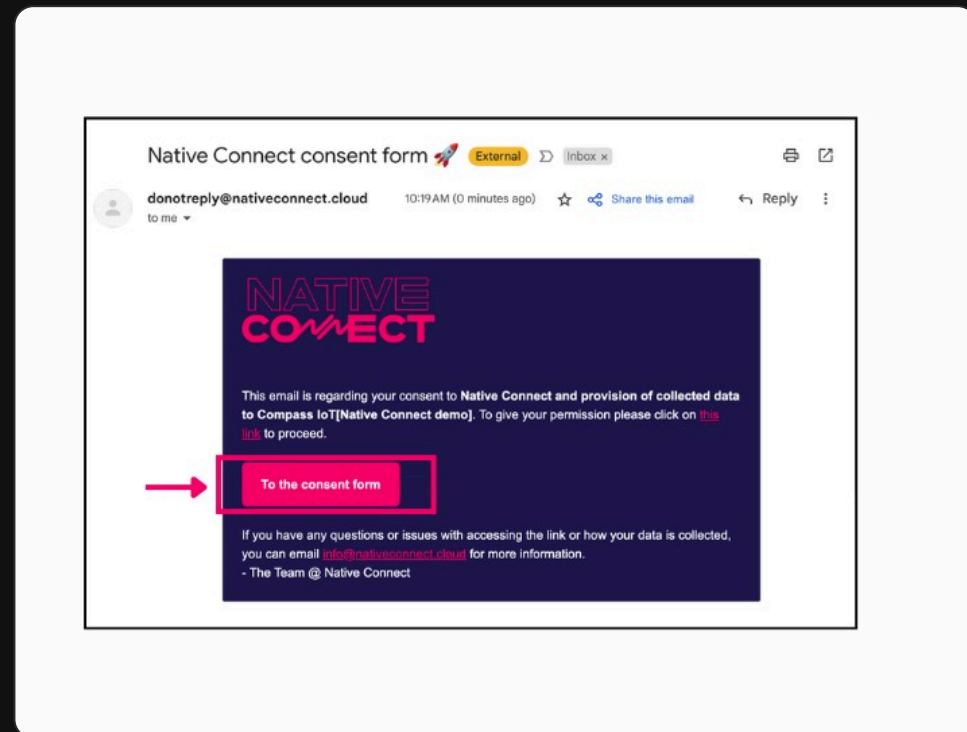
HOW TO ONBOARD TESLA VEHICLES AFTER 2021

STEP 1

Receive the Native Connect Email

The inputted email will receive an email from Native Connect. Click on the link included in this email. This link will expire after 1 hour.

Please open the link on your mobile or personal laptop and disable pop-up restrictions.



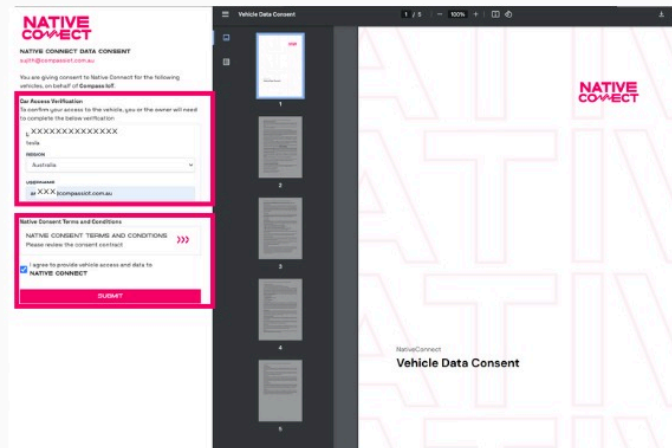
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STEP 2

Complete the Native Connect Form

Click through to Native Connect where you will be prompted to:

- Fill in your Tesla account username
- Agree to the T&Cs
- Click Submit



The screenshot shows a web browser displaying the 'Native Connect Vehicle Data Consent' form. The form is titled 'NATIVE CONNECT DATA CONSENT' and includes a 'Native Connect Verification' section with a username field (containing 'XXXXXXXXXXXXXXXXXX') and a password field. Below this is a 'Native Connect Terms and Conditions' section with a 'NATIVE CONNECT TERMS AND CONDITIONS' link and a checkbox labeled 'I agree to provide vehicle access and data to NATIVE CONNECT', which is checked. A 'SUBMIT' button is visible at the bottom of the form. The browser's address bar shows 'NativeConnect.com.au' and the page title is 'Vehicle Data Consent'.

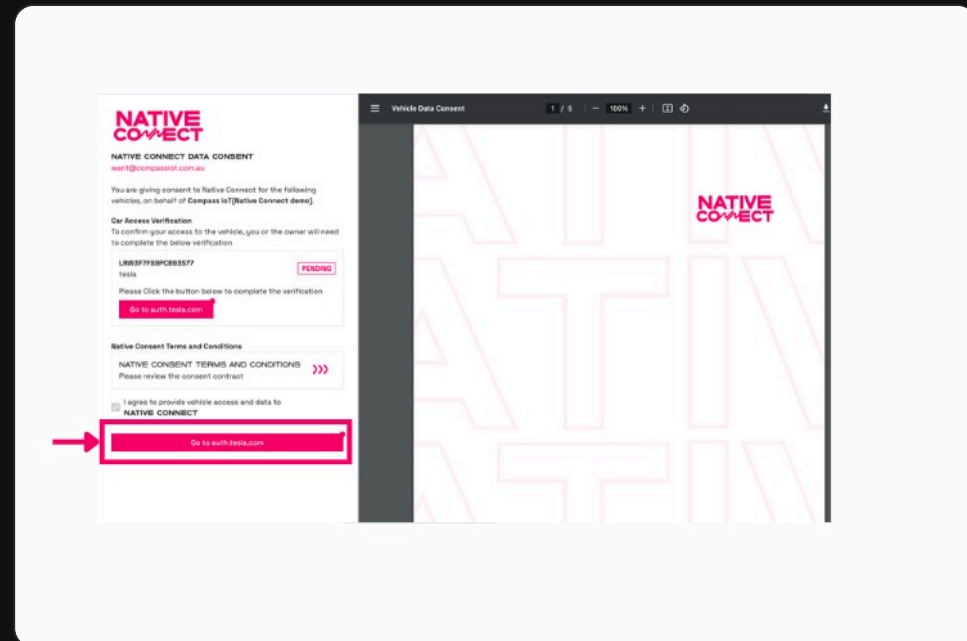
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STEP 3

Registration Pending — Go to Tesla

Once you've pressed submit, your registration will be labelled as 'Pending'.

To continue, click the 'Go to auth.tesla.com' button.



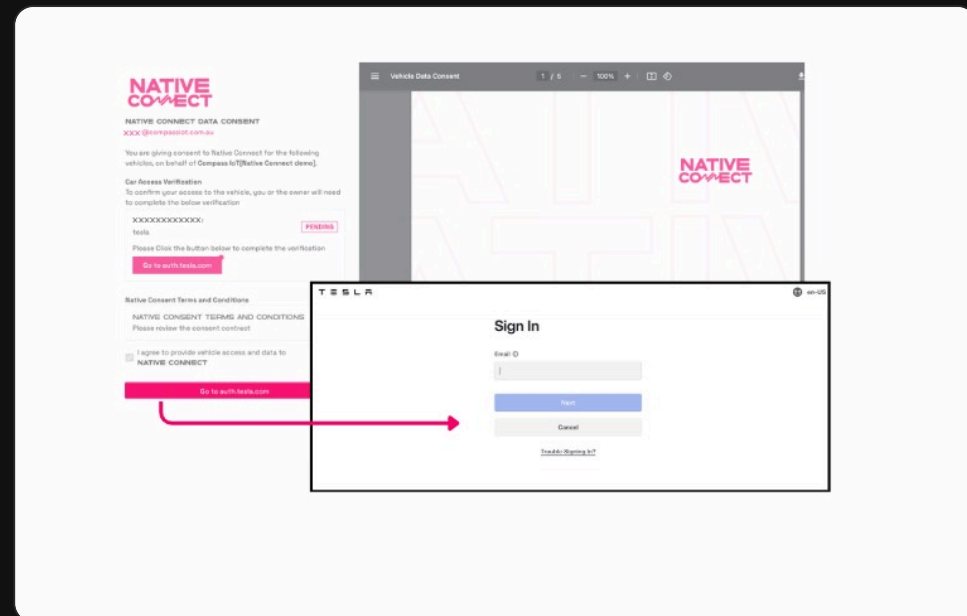
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STEP 4

Log In to Your Tesla Account

Pressing the auth.tesla.com button will open Tesla's website.

Input your login credentials, including your email and password.



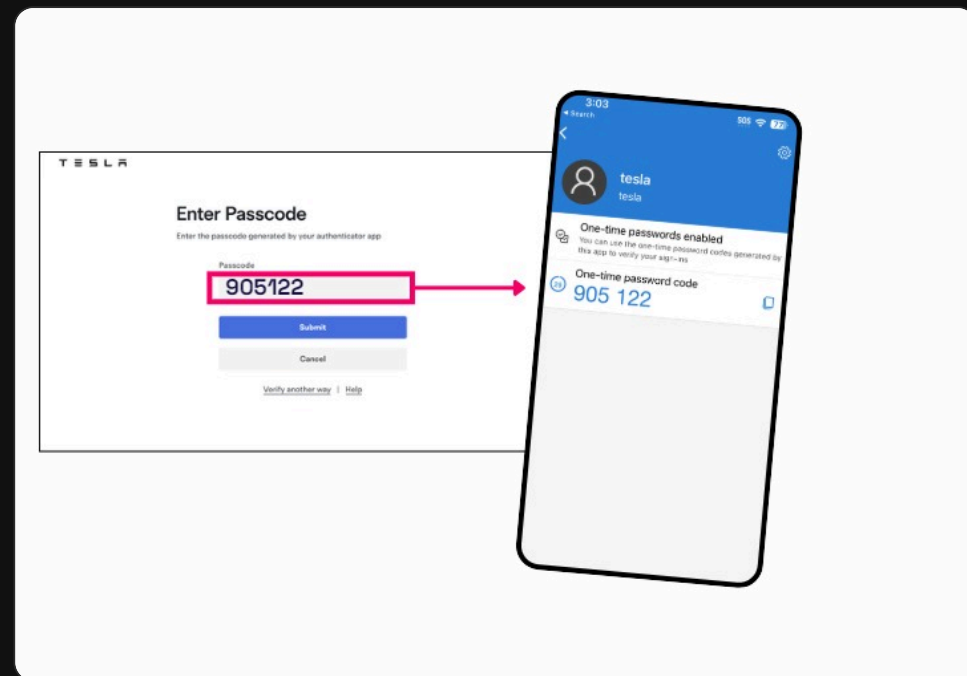
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STEP 5

Enter MFA Passcode (If Applicable)

Skip this step if you don't have MFA enabled.

If you have Multi-factor Authentication (MFA) enabled, you'll be prompted to input a one-time passcode. This is received via your Tesla Authenticator App.



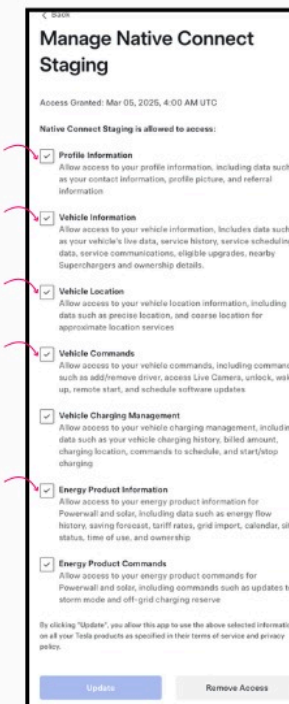
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STEP 6

Grant Native Connect Permissions

“Profile Information”, “Vehicle Information”, “Vehicle Location”, and “Energy Product Information” are required. “Vehicle Commands” is optional.

Once you’ve selected the relevant checkboxes, press **Allow** to continue.



The screenshot shows a mobile interface titled "Manage Native Connect Staging". At the top, it says "Access Granted: Mar 05, 2025, 4:00 AM UTC". Below this, a section titled "Native Connect Staging is allowed to access:" lists several permissions, each with a checked checkbox and a brief description:

- Profile Information**
Allow access to your profile information, including data such as your contact information, profile picture, and referral information
- Vehicle Information**
Allow access to your vehicle information, includes data such as your vehicle's live data, service history, service scheduling data, service communications, eligible upgrades, nearby Superchargers and ownership details.
- Vehicle Location**
Allow access to your vehicle location information, including data such as precise location, and coarse location for approximate location services
- Vehicle Commands**
Allow access to your vehicle commands, including commands such as add/remove driver, access Live Camera, unlock, wake up, remote start, and schedule software updates.
- Vehicle Charging Management**
Allow access to your vehicle charging management, including data such as your vehicle charging history, billed amount, charging location, commands to schedule, and start/stop charging
- Energy Product Information**
Allow access to your energy product information for Powerwall and solar, including data such as energy flow history, saving forecast, tariff rates, grid import, calendar, site status, time of use, and ownership
- Energy Product Commands**
Allow access to your energy product commands for Powerwall and solar, including commands such as updates to storm mode and off-grid charging reserve

At the bottom, there is a disclaimer: "By clicking 'Allow', you allow this app to use the above selected information on all your Tesla products as specified in their terms of service and privacy policy." Below the disclaimer are two buttons: "Update" (highlighted in blue) and "Remove Access".

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STEP 7

Verify Your Vehicle

Go back to the Native Connect page. Click "Verify Vehicle".

Keep this screen open during the rest of the verification process.



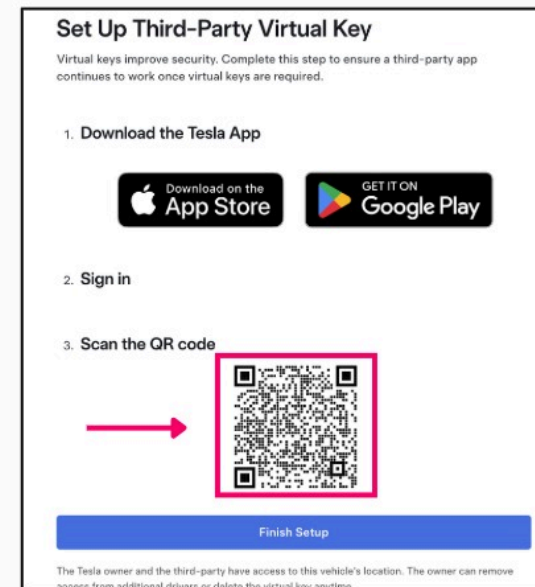
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STEP 8

Set Up Third-Party Virtual Key

After clicking “Verify Vehicle”, you will be directed to Set Up a Third-Party Virtual Key.

If you are using a desktop, you will be prompted to scan the QR code, then open the Tesla app. If you are using a phone, you will be taken to the Tesla app directly.



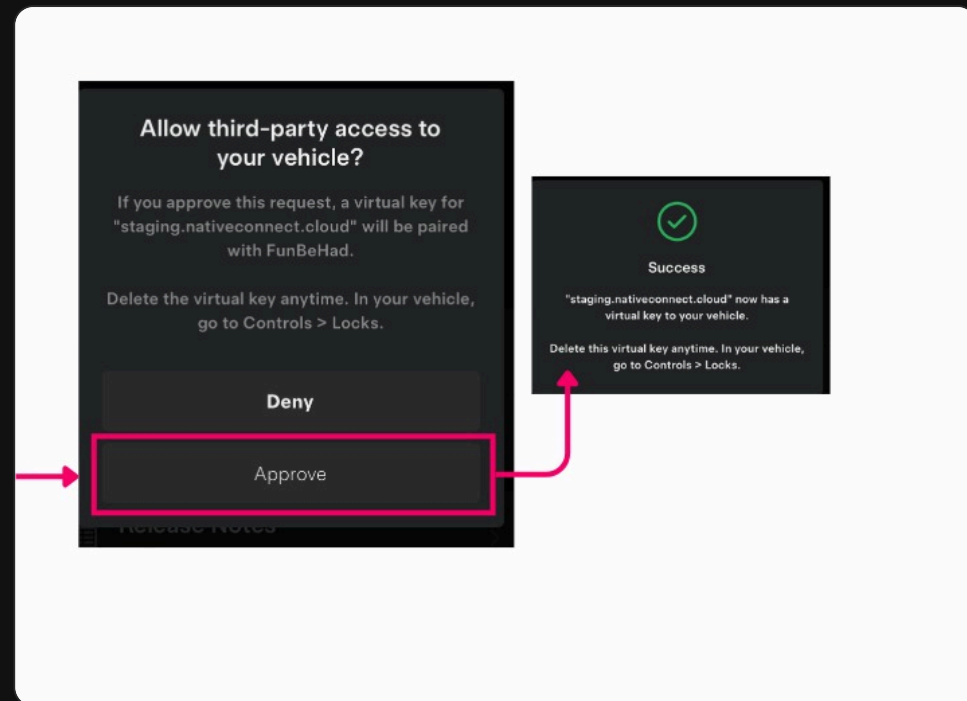
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STEP 9

Approve Access in the Tesla App

In the Tesla app, a dialogue box will appear. Click "Approve". If successful, you will see the Success screen displayed.

Troubleshooting: If this dialogue box does not appear, repeating Step 7 and re-scanning the QR code works.



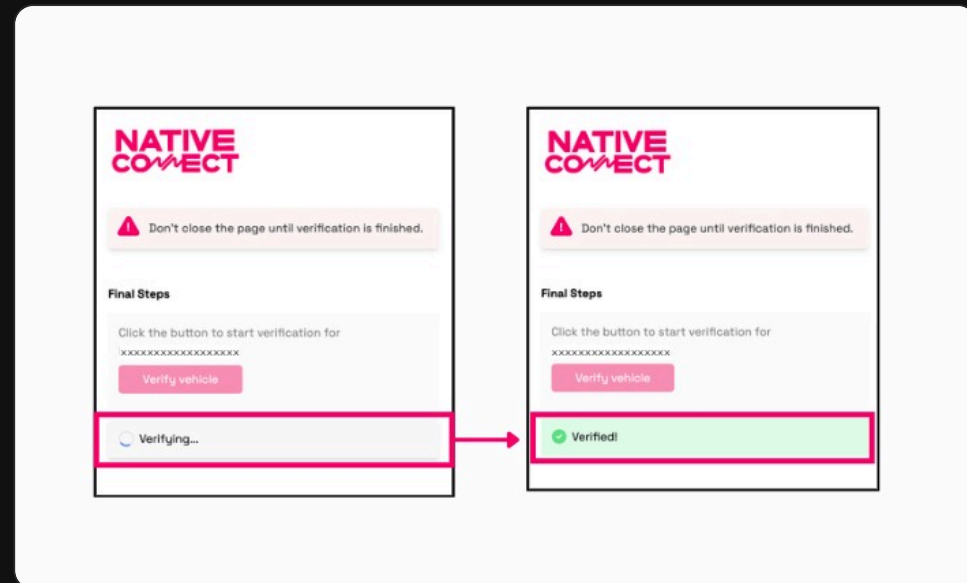
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STEP 10

Wait for Verification to Complete

In the Native Connect webpage, verification will be listed as pending during this process.

Once verification is complete, you will see the verified **green tick**.

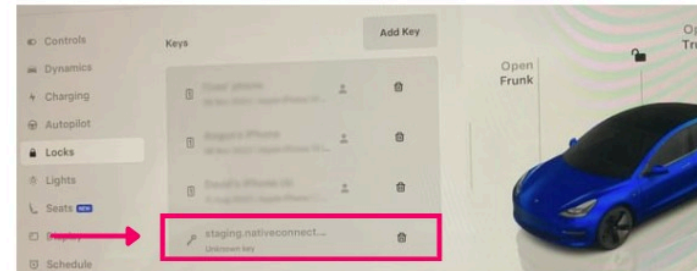


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STEP 11

Confirm the Key on Your Tesla Display

On the display of your Tesla vehicle, check to see if the new third-party key has been added by going to **Settings > Locks > Keys**.



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STEP 12

Confirmation Email from Tesla

You will receive an email from Tesla to confirm that you have granted Native Connect access to your Tesla account.

“Profile Information”, “Vehicle Information”, “Vehicle Location”, and “Energy Product Information” are required. “Vehicle Commands” is optional.

